

# **Frome Valley Dog Retreat**

## **Boutique Home-Based Dog Boarding**

Frampton Cotterell

Licence No: TC/0689/ANBOR

Owner: Debbie Hemmings

Phone: 07971 271820

Email: [fromevalleydogretreat@hotmail.com](mailto:fromevalleydogretreat@hotmail.com)

Website: [www.fromevalleydogretreat.com](http://www.fromevalleydogretreat.com)

## **Welcome**

Dogs are cared for within a calm, structured and genuinely warm home environment. The aim is for every dog to feel settled, safe and content while you are away.

## **A Countryside Home with a View**

Based in a peaceful bungalow overlooking the Frome Valley Walkway and surrounding woodland of Frampton Cotterell.

Dogs are almost at tree height from the patio and enjoy natural sights and sounds.

A large, secure garden area allows safe outdoor time.

Countryside routes and woodland walks are accessible directly from the doorstep.

## **Home Environment & Care**

Dogs are welcomed onto sofas and soft furnishings as part of the household.

Muddy paws and wet Labradors are part of countryside life and are managed calmly.

Destructive chewing must be disclosed prior to booking.

## **Enrichment & Updates**

Structured enrichment is tailored to each dog's energy level.

Natural treats may be provided (with owner approval).

Regular updates and photographs are provided for reassurance.

## **Services & Pricing**

- Boarding (24 hours): £50 per dog
- Second dog (same household): £45 per night
- Day Stay (10am–4pm): £38
- Extended Day Stay (8am–6pm) by arrangement: £50
- Pet Transport (local area): £20 per journey

## **Payment & Cancellation**

50% non-refundable deposit secures bookings.

Balance due 14 days before arrival.

14 days notice for boarding cancellation.

48 hours notice for Day Stay cancellation.

## **Identification & Legal Requirements**

- Dogs must wear a legally compliant ID tag with owner's name and address including postcode.
- While staying at Frome Valley Dog Retreat, the tag must also include Debbie's contact number: 07971 271820.
- Dogs must be microchipped in accordance with UK law.
- Up-to-date vaccinations or approved titre testing required.
- Regular flea and worm treatment required.

# Client Information & Full Dog Profile Form

## Booking Details

- Service Required: \_\_\_\_\_
- Arrival Date & Time: \_\_\_\_\_
- Departure Date & Time: \_\_\_\_\_

## Dog Details

- Dog Name: \_\_\_\_\_
- Breed: \_\_\_\_\_
- Age: \_\_\_\_\_
- Sex: \_\_\_\_\_
- Neutered/Spayed: \_\_\_\_\_
- Microchip Number: \_\_\_\_\_

## Owner Details

- Owner Name: \_\_\_\_\_
- Full Address: \_\_\_\_\_
- Postcode: \_\_\_\_\_
- Mobile Number: \_\_\_\_\_
- Email Address: \_\_\_\_\_

## Emergency Contact

- Name: \_\_\_\_\_
- Relationship: \_\_\_\_\_
- Contact Number: \_\_\_\_\_

## Veterinary Details

- Practice Name: \_\_\_\_\_
- Practice Phone: \_\_\_\_\_
- Insurance Provider & Policy No: \_\_\_\_\_

## Feeding Routine

- Food Brand/Type: \_\_\_\_\_
- Feeding Times: \_\_\_\_\_
- Portion Size: \_\_\_\_\_
- Treats Allowed: \_\_\_\_\_
- Allergies/Sensitivities: \_\_\_\_\_

## Sleep & Settling

- Where does your dog usually sleep? \_\_\_\_\_
- Crate trained? Yes / No
- Does your dog sleep through the night? \_\_\_\_\_
- Bedtime routine: \_\_\_\_\_

## When Your Dog Misses You

- What does your dog do when missing you? \_\_\_\_\_
- What helps them settle? \_\_\_\_\_

## Toileting Routine

- Typical toileting times: \_\_\_\_\_
- Signals when needing to go out: \_\_\_\_\_

## Exercise & Energy

- Energy Level: \_\_\_\_\_
- Recall Level: \_\_\_\_\_
- Lead walking behaviour: \_\_\_\_\_

## Wildlife & Prey Drive

- Strong prey drive? \_\_\_\_\_
- Ever escaped chasing wildlife? \_\_\_\_\_

## Behaviour Disclosure

- Chews furniture/soft furnishings? \_\_\_\_\_
- Reactivity issues? \_\_\_\_\_
- Guarding behaviour? \_\_\_\_\_
- Bite history? \_\_\_\_\_

## **Medical Information**

- Current medications: \_\_\_\_\_
- Ongoing conditions: \_\_\_\_\_

## **Emergency Veterinary Consent**

- I give permission for veterinary treatment and accept responsibility for associated costs.

## **Owner Agreement**

- Owner Name (Print): \_\_\_\_\_
- Signature: \_\_\_\_\_
- Date: \_\_\_\_\_